

# Palliative Care Support Fact Sheet

Support for Aged Care Staff



## Palliative Care NSW Website

[www.palliativecarensw.org.au](http://www.palliativecarensw.org.au)

Providing access to:

- Aged Care resources
- Palliative care resources for residents, clients, family and carers
- Educational resources from a range of organisations

## Find a Specialist Palliative Care Service in your area

Simply enter your suburb or postcode into the NSW Service Directory on our website or call us on (02) 8076 5604.

## Aged Care Resources

- Become familiar with the available Home Care packages (NSW and Federal)
- User guides and toolkits to guide your practice
- Access symptom assessment tools to help identify symptoms and monitor treatment plans
- Easy access to palliative care education to improve your knowledge and skills



[palliativecarensw.org.au](http://palliativecarensw.org.au)  
Health Professionals tab



[palliativecarensw.org.au](http://palliativecarensw.org.au)  
Health Professionals tab,  
Aged Care

## Guidance for when a resident deteriorates

Our Telephone Prompt Sheet & Communication Guide can help guide you through the decision process and effectively communicate with families when considering what to do for a person who is deteriorating.



**Palliative Care**  
New South Wales

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## Enhance your communication skills

The online Communication in Palliative Care training module can help develop compassionate and effective communication skills when caring for a person and their family facing a life-limiting condition. The course takes 30 – 60 minutes and you will receive a certificate of completion.



[palliativecarensw.org.au](https://palliativecarensw.org.au)  
Education tab



## Passionate about improving palliative care in aged care?

Consider joining the Palliative Aged Care Network (PACN). You must be working in Aged Care in NSW and be a member of Palliative Care NSW to join this network.



[palliativecarensw.org.au](https://palliativecarensw.org.au)  
Health Professionals tab,  
Professional Networks

## Networking, Education, Information & Advocacy

Become a member of Palliative Care NSW and support a stronger and more connected sector. Exclusive member benefits including access to the latest news and announcements, professional development and member only networks.



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Become a Member



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