



# Impact Report

**2024-25**



Dr Kristin Bindley OAM presenting her keynote address at the 2024 State Conference



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# From the President & Chief Executive

The past year has been one of notable growth, collaboration, and impact for Palliative Care NSW. Together with our members, funding partners, and supporters, we have strengthened our engagement with the sector through enhanced education opportunities, delivered new programs and resources and significantly expanded our reach into the community.

## Key Achievements at a Glance:

- **Record Engagement:** Our 2024 Biennial State Conference in Tamworth was our largest to date and welcomed **300 delegates**, including **200 first-time attendees**, and featured **60+ presentations** showcasing innovation and excellence in care.
- **Education and Professional Development:** In addition to our State Conference, we delivered **15 professional education sessions** reaching over **600 current and aspiring healthcare professionals**. We hosted our largest-ever **Professional Education Day** with **232 attendees** across six locations including five first-time regional hubs and launched new online training resources.

- **Community Impact:** Through the End-of-Life and Palliative Care NGO Grants Program, we expanded **Community Conversations** statewide, launched **PalliLEARN** and reached **1,441 people** through these initiatives. Our **Palliative Care Guidance Manager** remains an important contact point for the community and the sector, taking over 550 calls, representing a 39% increase in calls this year.
- **Volunteer Services Support:** Celebrating **10 years** of volunteer support, we renewed funding, published research, updated key resources, delivered 9 education sessions and introduced the inaugural **NSW Palliative Care Volunteer of the Year** award.
- **Advocacy and Leadership:** We continued our advocacy on the **impacts of medicine shortages**, co-led the inaugural **Palliative Care and End-of-Life Policy Roundtable**, actively engaged with **Aged Care and NDIS reforms**, and ensured NSW voices were strongly represented in the national workforce survey.
- **Digital Growth:** Our website attracted **82,913 unique visitors**, social media engagement soared, and member communications achieved an impressive **72% open rate**.
- **Membership Growth:** Membership increased by **30%**, with strong uptake of individual professional and new organisational memberships.

Aligned with our State Conference theme, these achievements reflect our commitment to going 'Above and Beyond' in support of the services and individuals providing quality palliative care here in NSW, and in support of the community. This commitment requires the dedication of our small but mighty team, who we sincerely thank for all of their hard work.

An important extension of that team is our Management Committee who provide crucial governance and strategic direction. As the representative voice for our members across the state, we are pleased to have welcomed new committee members from rural and regional NSW this year. These positions are voluntary and organisations like ours cannot operate without the passionate individuals that choose to extend their support of the sector beyond their day-to-day professional roles. We sincerely thank you for your ongoing support and guidance.

As we look ahead, we remain focused on **our vision**: that Palliative Care is understood, valued and accessible to all, with equity at its heart, and delivering on **our purpose**: to lead, support and advocate for the development and provision of quality palliative care across NSW.



**Felicity Burns**, President

**Kirsty Blades**, Chief Executive Officer



# **Our People**





## Management Committee

- **Felicity Burns**, President
- **Therese Smeal**, Vice President
- **Nicole Sutton**, Treasurer
- **Joan Ryan OAM**, Secretary
- **Deb Parker AM**, General Member
- **Scott Read**, General Member
- **Sandra Sullivan**, General Member
- **Carmen Sanchez**, General Member
- **Lara Johnson**, General Member
- **Julie Mecham**, General Member
- **Josh Cohen**, General Member

We would like to acknowledge the contribution of outgoing committee members **Janelle Sanderson** (2022 – 2024) and **Colleen Carter** (2016 – 2024). Thank you for your time, expertise and dedication while on the Management Committee.

## Our Patron

Thank you to our Patron: Her Excellency the Honourable Margaret Beazley AC KC, Governor of New South Wales.

## Our Team

- **Kirsty Blades**, CEO
- **Megan Asbury**, Deputy CEO
- **Kate Bowman**, Volunteer Services Support Program Manager
- **Maria Lopez**, Member & Digital Engagement Coordinator
- **Dr Peta McVey**, Palliative Care Guidance Manager
- **Emma Scott-Stevenson**, Project & Research Coordinator
- **Anthony Bui**, Community Engagement & Programs Coordinator





# 2024 State Conference

*Above and Beyond: Inspiring the Way We Care (Gayaldanha Mirri)*

31 October – 2 November 2024

Tamworth



PCNSW was delighted to partner with Hunter New England LHD to host the **2024 Biennial State Conference** in Tamworth (31 October – 2 November 2024), with a record 300 delegates in attendance.

The theme of the conference was ***Above and Beyond: Inspiring the Way We Care (Gayaldanha Mirri)***. The three-day program featured 60 presentations and showcased through keynotes, concurrent presentations, case studies, panels and posters how the sector goes above and beyond, is tackling challenges and embracing opportunities. Those attending were a true representation of the multi-disciplinary approach to quality palliative care.

We had an outstanding keynote speaker line-up including closing keynote speaker Samatha Bloom, four-time World Para Surfing champion and bestselling author and

inspiration behind the international global hit movie *Penguin Bloom*. We would like to thank Samantha and her husband Cameron for joining us and providing us with such inspirational stories of perseverance and connection.

Connecting with each other socially is always an important part of this conference. We headed to historic Dungowan Station in the Dungowan Valley, and as Tamworth is known as the Country Music Capital there was definitely some boot scooting on the dance floor!

This conference is not possible without the support of a dedicated conference committee, the speakers, delegates, sponsors and exhibitors. Thank you for making the 2024 conference such a success!

[\*\*View Program Here\*\*](#)



## Thank you to the Conference Organising Committee

- **Emma McNamara**, Committee Chair, Nurse Educator, Hunter New England LHD
- **Joan Ryan OAM**, CNC, Royal Prince Alfred Hospital
- **Merryl Chaffey**, End of Life Clinical Nurse Educator, Hunter New England LHD
- **Mary Dieckmann**, Transitional Nurse Practitioner, Hunter New England LHD
- **Sandra Sullivan**, CNC, South Western Sydney LHD
- **Jenny Highlands**, Palliative Care Program Coordinator, Hunter New England LHD
- **Scott Read**, CNC, Calvary Health Care Kogarah
- **Dr Philip Hungerford**, Tamworth Hospital
- **Fiona Lysaught**, CNC, Hunter New England LHD
- **Megan Asbury**, Deputy CEO, Palliative Care NSW
- **Kirsty Blades**, CEO, Palliative Care NSW

## Thank you to our Sponsors and Exhibitors

Scholarship Partner and Gold Sponsor

Conference Dinner Partner

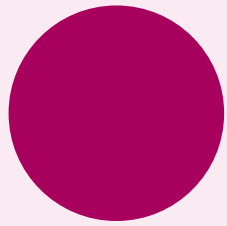
Supported by



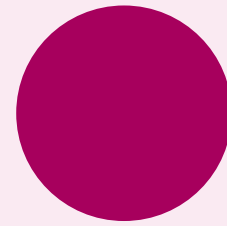
Exhibitors



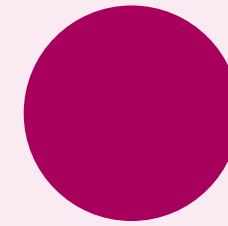
# 2024 State Conference



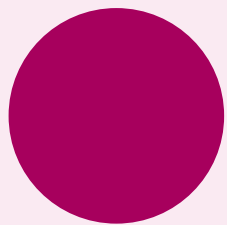
**300** Delegates



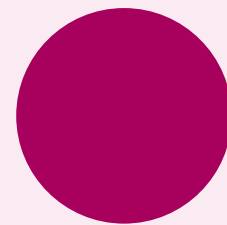
**200** First-Time Attendees



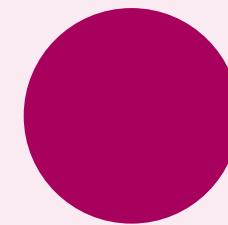
**120+** Pre-Conference  
Workshop Attendees



**45** GP and NP Breakfast  
Attendees



**60+** Speakers and  
Presenters



**43** Scholarships  
funded by the NSW  
Ministry of Health

# Program Highlights

## Best Poster

*Emotional Design for the Tamworth Hospital Palliative Care Unit* – Karen Height, Hunter New England LHD

[View Poster Here](#)



## Highest Rated Sessions

### Pre-Conference Workshops:

- *Identifying Cultural & Spiritual Needs that Inform End-of-Life Care* – Una Turalic, Emma Dixon and David Gillet, Nepean Blue Mountains LHD

### Keynote and Plenary Sessions:

- *Thinking Outside the Square: BB, a Case Study* – Teresa Gillies and Emily McBride, Illawarra Shoalhaven LHD
- *Privilege and Precarity: Cultivating Equity-Oriented Approaches to Dying, Caring and Grieving* – Dr Kristin Bindley OAM, UTS Sydney
- *Finding Your People* – Fiona Lysaught, Hunter New England LHD

### Concurrent Sessions:

- *“This is the First Time I Have Dared to Talk Like This” Lillian’s Story of Domestic Violence and Trauma and the Implications for Palliative Care* – Joan Ryan OAM, RPA Sydney
- VAD: Year 1 Reflections Concurrent Stream:
  - *VAD One Year On – A Reflection from a Community Palliative Care Nursing Team* – Stacey Diana, Nicole Witt and Nicole Rankin, Hunter New England LHD
  - *Two Worlds Collide – VAD and Palliative Care Co-Existing* – Teresa Gillies, Illawarra Shoalhaven LHD
  - *Navigating Challenges and Complexity in Provision of Voluntary Assisted Dying in a Palliative Care Unit* – Holly Pitt and Kate Bray, Parkville Integrated Palliative Care Service, Peter MacCallum Cancer Centre



*"Thank you for the work that went into an exceptional conference. The Conference Dinner was a highlight! It all felt very considered and professional."*

*"It's great for regional areas to be able to send as many staff as they can which is easier if they are hosting the event. I know it is difficult for a lot of people to get to some locations but I feel this highlights some of the barriers rural and remote clinicians face each day."*

*"Overall an excellent conference- a really good feel, a wide range of topics and high-quality presentations."*









# Boots & Bling Celebration Dinner: Dungowan Station







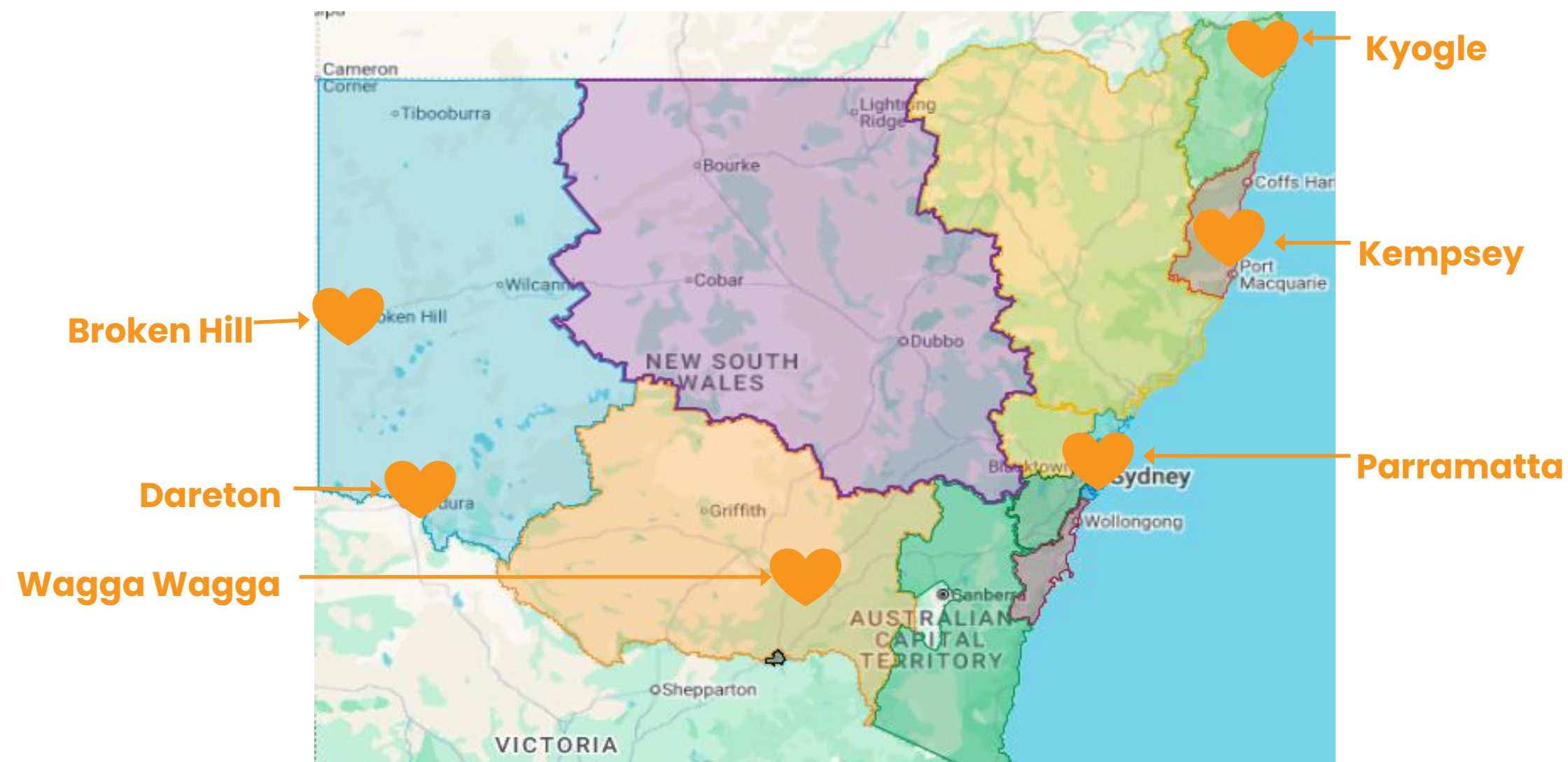
# **Professional Development & Member Engagement**



Palliative Care  
New South Wales

## Our Professional Education Day

To close out National Palliative Care Week, PCNSW hosted our annual Professional Education Day—bringing together **232 health professionals** for high-quality clinical content and peer networking. This year marked a milestone with **five new Regional Hubs across NSW**, complementing the main Sydney event. The day was professionally livestreamed from Sydney to Far West, Murrumbidgee, Northern NSW, and Mid North Coast LHDs, where attendees gathered in person to connect and engage.



The regional hubs were made possible through funding from the NSW Ministry of Health and the support of regional LHDs & PHNs.

*"I loved the variety of presentations. I found that I was able to take away something new and useful from each presentation."*

*"The facilitators and presenters did a wonderful job of acknowledging and including the remote attendees throughout the event. Thank you for making us feel like we were there in person."*

## Professional Education Sessions



We delivered, presented at or supported **15 professional education sessions** reaching **600+** healthcare professionals, support workers and students:

- Healthy North Coast PHN Clinical Webinar
- Catholic HealthCare Aged Care Team Session
- Snowy Monaro Aged Care Forum
- Communication Skills in Palliative Care Webinar x South East Sydney LHD
- Yarning Session for Stolen Generations
- ACON LGBTQ+ Palliative Care Online Webinar for National Palliative Care Week
- HETI End of Life and Palliative Care Forum
- Healthy North Coast PHN Chronic Disease Forum
- PCA Symposium – Connecting Health Systems and Communities with Prof Hsein Seow

### Palliative Care Education TAFE Cert III & IV Students

Dr Peta McVey, our Palliative Care Guidance Manager, provided five face to face education sessions to TAFE Cert III and Cert IV students enrolled in Ageing & Disability courses. Over 100 students attended these sessions with 30 online TAFE educators from rural and remote areas tuning in. These teaching sessions have become regular biannual sessions in partnership with TAFE NSW.

### TAFE Student Testimonials

*"Thank you for your insightful talk... I found it very engaging, as I aspire to work in palliative care in the future. I appreciate your time in answering my questions about the knowledge and experience needed for working in palliative care. Your insights were very helpful".*

*"Thank you for reaching out and for kindly sharing these valuable learning resources. I truly appreciate the guidance. I will start by exploring the materials you have provided and apply what I learn to my daily work as a carer. I am committed to continuously improving and making the most of this opportunity. Once again, I sincerely appreciate your support. I will do my best!"*



# Aged Care Support & New Resources

## Telephone Prompt Sheet & Communication Guide

To help address non-beneficial transfers of residents to hospital from residential aged care, PCNSW and PACN teamed up to create the ACD/ACP Telephone Prompt Sheet and Communication Guide. After months of collaboration, we developed a three-step decision tool for clinicians and a guide to help aged care staff communicate a resident's deteriorating condition with their enduring guardian/person responsible. Since launch, ELDAC has highlighted it as a valuable resource.

View the guide [here](#)

Has there been a **critical incident or unexpected deterioration** of a resident?



STEP 1

Would transfer to hospital for further medical interventions or treatment be non-beneficial? Locate the resident's Advance Care Directive (ACD) or Advance Care Plan (ACP) and check the documented preferences.

If the ACP / ACD confirms that the resident wishes are below, **do not call an ambulance:**

- Focus is on maintaining dignity and comfort care.

## Aged Care Online Hub

In response to an increase in calls from the aged care sector and other health professionals regarding aged care, PCNSW now has a dedicated Aged Care section on our website. Here you can find information, resources and tools across five sections: services, NSW Health home packages, guides, assessment tools and education.

Access the hub [here](#)

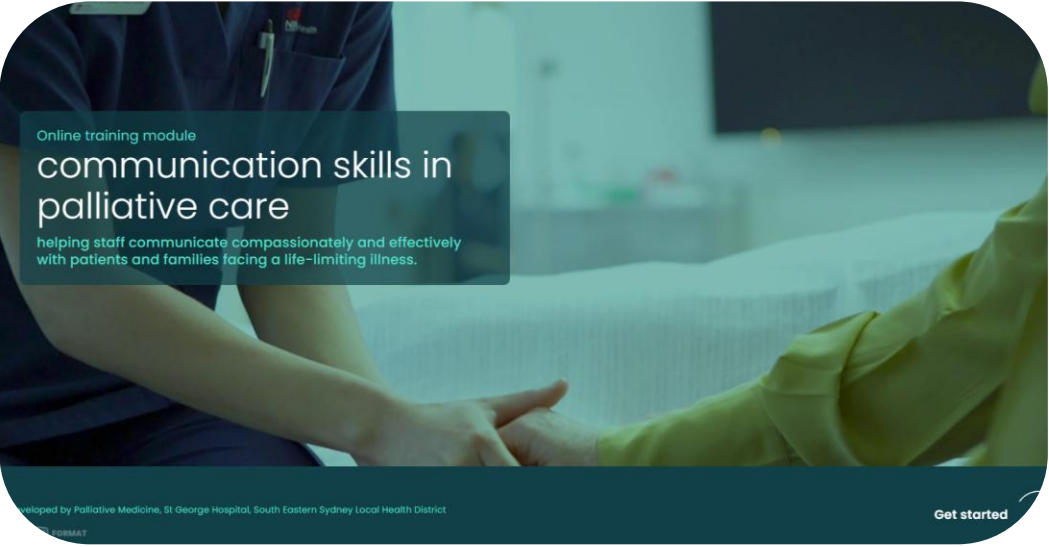


## Online Training

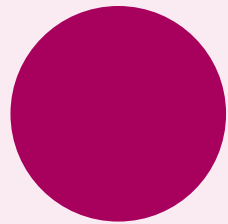
### Communication Skills in Palliative Care

We are pleased to have partnered with South East Sydney LHD to host this fantastic training module as open source and accessible to all. Created by A/Prof Amy Waters, Palliative Care Physician and Sue Morris, Palliative Care CNE at St George Hospital, this e-learning resource has been developed to assist nurses to enhance their communication skills in challenging conversations with patients and families facing a life-limiting illness.

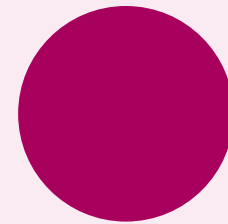
View the course [here](#)



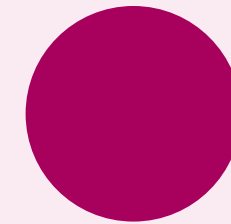
# Promoting Careers & Jobs in Palliative Care



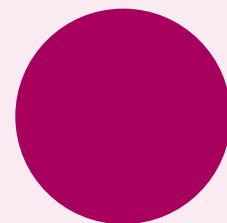
**27 expressions of interest**  
to work in palliative care  
(15% increase)



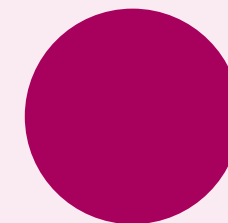
**31** job ads posted and  
promoted



**3,590** page views



*"THANK YOU very much for your assistance. It is quite challenging for me as I lack guidance in this area as on where to start in the speciality, but I believe this email will be very beneficial to me."*



*"It was so lovely to speak with you today too – thank you so much for your time and generosity! I am really grateful for your guidance! I have just submitted an expression of interest to PEPA NSW and hope to do a placement. I am just about to submit my Palliative Care NSW member form and I will start taking some of the courses listed on Care Search!"*

# Professional Networks

We are proud to offer two professional networks as a member benefit. Both professional networks continue to drive education, peer-to-peer networking and collaboration within the sector.

The **CALD Communities & Palliative Care Professional Network** enables PCNSW members to meet virtually once a quarter to network with peers and learn from presentations on featured topics that address palliative care for culturally and linguistically diverse patients. Members also play an advisory role as required ie for newly translated resources.

**52 members, 3 member circles**

**FY25 featured topics:**

- *Personal Experiences with CALD Communities & Palliative Care* – Carmen Sanchez, Calvary Health Care Kogarah
- *Identifying Cultural & Spiritual Needs that Inform End-of-Life Care* – Emma Dixon, Una Turalic and David Gillet, Nepean Blue Mountains LHD
- *Advancing Culturally Appropriate Palliative Care for Older People from Culturally and Linguistically Diverse Backgrounds in Residential Aged Care* – Dr Minah Gaviola, University of Newcastle

The **Palliative Aged Care Network NSW (PACN)** provides PCNSW members from the aged care and palliative care sectors with the opportunity to meet virtually every second month. Members of PACN are able to network with peers and discuss ways they could improve the delivery of palliative care to elderly patients and those in Residential Aged Care.

**81 members, 3 meetings held**

## MEMBER CIRCLE

*Identifying Cultural & Spiritual Needs That Inform End-of-Life Care*

Led by Nepean Blue Mountains Local Health District



 Palliative Care New South Wales





# **Volunteer Services Support Program**



**This year we celebrated 10 years of supporting palliative care volunteering in NSW** through our Volunteer Services Support Program (VSSP), a professional and widely praised support program for palliative care volunteers across NSW. Highlights from this year include:

- Our renewed funding for 2024-2027 brought with it a new name – the Volunteer Services Support Program – and an update to our logo.
- Our main volunteer training resource, ***Palliare: A Handbook for Palliative Care Volunteers in NSW*** underwent a major re-write.
- The **Volunteer Managers Conference** was held in Sydney on 19 & 20 September.
- Our inaugural **NSW Palliative Care Volunteer of the Year** was announced.
- Supporting volunteers, volunteer managers, and volunteer services with **regional meetups and educational forums.**
- Continued hosting of the **NSW Network of Managers of Palliative Care Volunteers** running meetings every quarter. Four new services joined our network, 2 in Sydney metro and 2 from regional areas.
- The **Volunteer Hub** website remains the go-to repository for palliative care volunteering information with our 'Find a volunteer service' page the most popular.
- And we published research undertaken by Kate Bowman and our Macquarie University intern James MacDonald – ***Tracking the post-COVID recovery of palliative care volunteer services in NSW.***

*The Volunteer Support Services Program is funded by the NSW Ministry of Health.  
We thank them for their ongoing support of this important program.*

# Celebrating 10 Years of the Volunteer Services Support Program

## Recognising the People Behind the Program (Past & Present)

- **Peter Cleasby**, the Palliative Care NSW President in 2014 who asked a simple but powerful question: What are we doing to support volunteers in NSW and do we even know how many we have?
- **Linda Hansen**, previous Palliative Care NSW CEO, who developed the program and secured the funding support.
- Previous Health Minister, the **Hon Jillian Skinner AM**, who supported the program and confirmed the funding.
- **Alex Huntir**, previous Program Manager who joined the project in 2015 and conducted comprehensive research into the volunteer landscape across NSW.
- **Kate Bowman**, VSSP Manager since 2020 and a passionate advocate for palliative care volunteers and the support of Managers and Coordinators. Kate is supported by the wider **Palliative Care NSW team** in the delivery of the program.
- **Palliative Care Victoria** who laid the foundation for our initial training materials.
- The **NSW Ministry of Health** for their ongoing funding and support of this important program



Therese Smeal, Hon Jillian Skinner AM  
and Peter Cleasby

## 10 Year Highlights

- **Supported more than 90 volunteer services** across NSW to increase capacity, support new service development, and raise public awareness of palliative care volunteering.
- Established the **Statewide Framework for Palliative Care Volunteering** in 2017.
- Delivered **over 60 educational forums** for palliative care volunteers and managers.
- Hosted **5 Volunteer Conferences & 4 Volunteer Managers Conferences**, held in alternate years.
- Developed and published training resources for volunteers including **Palliare: A Handbook for Palliative Care Volunteers in NSW (3rd edition)** and **About Palliative Care**: 5 online video modules.
- Hosted and maintained our online **Volunteer Hub** with resources and the palliative care volunteering service directory.
- Developed and published **14 operational resources** for volunteer service delivery.
- Published over **1000 news posts** and sent out over **85 monthly newsletters**.
- Published **27 research reports** or papers including comprehensive snapshots of palliative care volunteering every 4 years.
- Hosted and supported the **NSW Network of Managers of Palliative Care Volunteers**.
- Presented at **13 national and international conferences** on palliative care volunteering in NSW.





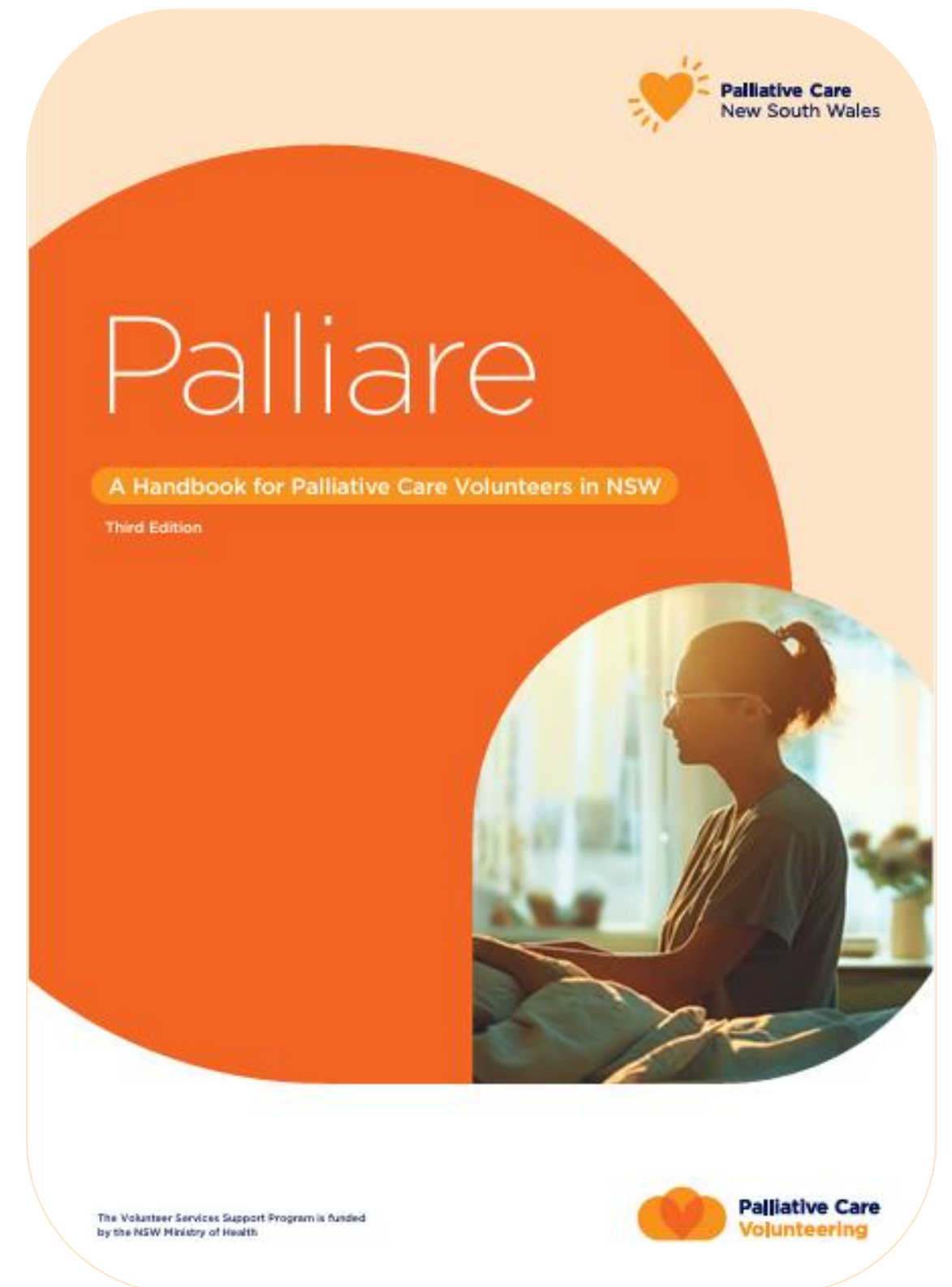
## Edition 3 of Palliare Launched

The third edition of *Palliare: A Handbook for Palliative Care Volunteers in NSW* was written by Fiona Sivyer, Kate Bowman, and Dr Peta McVey. Significant changes to the previous edition were made to better reflect the landscape in which volunteers are active. Featuring 11 chapters it includes new content about cultural sensitivity and diversity, VAD, volunteering in aged care settings, and refreshed content on communication, spirituality, grief, loss and bereavement, boundaries, and self-care.

The handbook offers foundational knowledge and practical guidance for people volunteering in palliative settings. A copy of the Palliare Handbook is often given to volunteers at the start of their induction training.

This new third edition is available as a printed book or a download from our Volunteer Hub website.

[View Palliare Here](#)



# 2024 Volunteer Managers Conference

19-20 September  
Chris O'Brien Lifehouse

Eighteen Managers travelled from all over NSW to be at the 2024 Volunteer Managers conference including four from regional areas who received sponsorship from Palliative Care NSW.

The first day started with a peer-led networking and a solution-oriented workshop, which provided a platform for discussing the current issues most relevant to volunteer management and ideas for improvement.

Sharon Walsh, Leader of Volunteer Services for Bendigo Health and Founder/Chair of the Leaders of Health Volunteer Engagement (LOHVE) Network was the guest speaker. Her session *Reinventing Recruitment and Reputation* offered innovative strategies to attract and retain volunteers.

Fiona Sivyier spoke about the value of *Evaluating Your Service* to ensure they are having a positive effect on client's quality of life and for the ongoing improvement of service delivery.

The importance of movement, colour, and creativity were not forgotten with Creative Arts Therapist and Volunteer Manager Adrina

Saroglu leading sessions on *Fostering Connections Through the Arts*. And Holly Smith from the Healthy End of Life Project introduced the Help App, showcasing how it can enhance communication by coordinating the practical and emotional support that a family needs as they come to terms with a loved one reaching palliative care or end-of-life.

We are very grateful to the Chris O'Brien LifeHouse who gifted us their training space for the conference.

Read our full conference story [here](#).



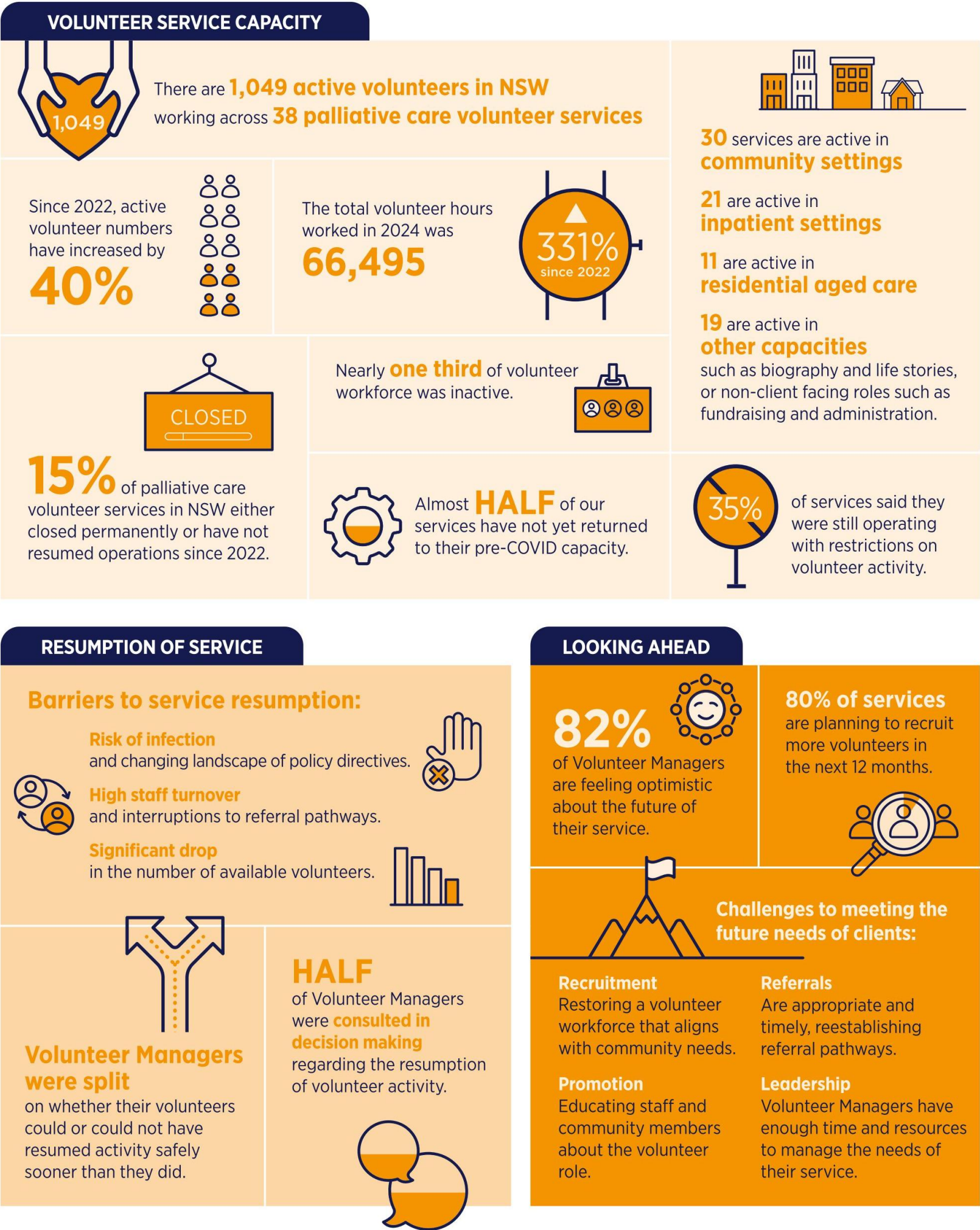


# Research

## Tracking the post-COVID recovery of palliative care volunteer services in NSW

The aim of this research, undertaken by Kate Bowman and Macquarie University intern James MacDonald was to understand how palliative care volunteer services were recovering from the significant downturn in service in 2022 due to COVID-19 restrictions. Findings were presented at the NSW State Conference in Tamworth on 2 November.

[Read More Here](#)





## 2025 NSW Palliative Care Volunteer of the Year Award

To **recognise the important contribution of volunteers** who dedicate their time to improving the quality of life for individuals with life-limiting illnesses and families we introduced the NSW Palliative Care Volunteer of the Year Award.

Four finalists were selected with the winner announced at an event during **National Volunteer Week**.

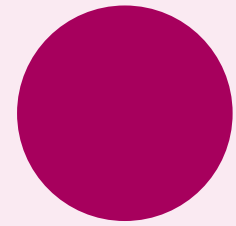


Our inaugural winner Kevin is based in the Forster/Tuncurry region and generously volunteers his time maintaining a large inventory of essential equipment that supports patients, carers, and healthcare staff. In addition to this hands-on role, Kevin is a passionate advocate for palliative care and a key figure in the service's fundraising efforts, helping ensure its ongoing sustainability and impact.

Winners of the NSW Palliative Care Volunteer of the Year Award will be nominated for the national awards hosted by Palliative Care Australia.

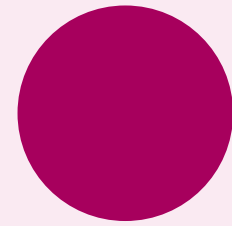
**Read our full story** on the 2024 NSW Palliative Care Volunteer of the Year Award [here](#).

# VSSP Education & Professional Development



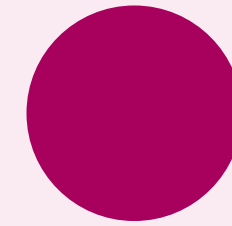
**November 2024**

Trauma Informed Care for  
Volunteers (Online)



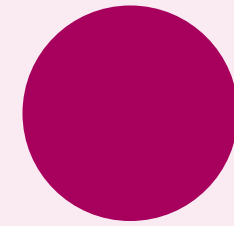
**December 2024**

Trauma Informed Care for  
Volunteer Biographers (Online)



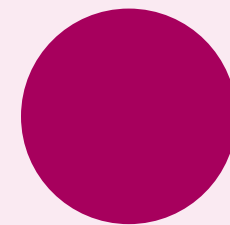
**February 2025**

Trauma Informed Care:  
Regional Group Session,  
Accidental Counsellor  
(St Leonards)



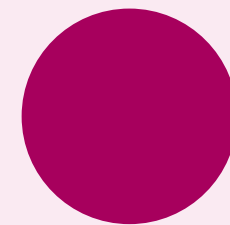
**March 2025**

LGBTQI+ Culturally  
Appropriate Care (Online)



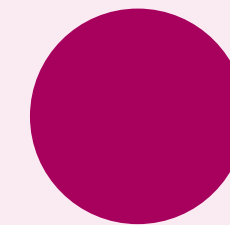
**April 2025**

Palliative Care Volunteer  
Biography Service Training (Surry  
Hills), National Standards for  
Volunteer Involvement Workshop  
(For Volunteer Managers, online)



**May 2025**

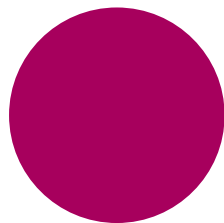
Accidental Counsellor  
(Gosford)



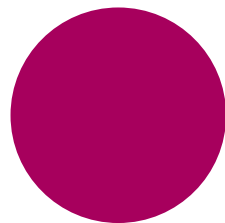
**June 2025**

National Standards for  
Volunteer Involvement  
Implementation Gap Analysis  
Workshop (For Volunteer  
Managers, online)

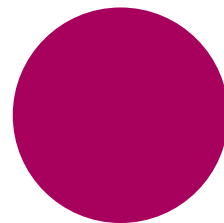
# Sharing Volunteer News, Information & Resources



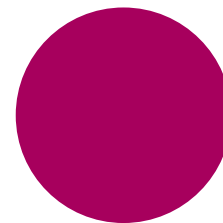
**144 news stories** created and shared



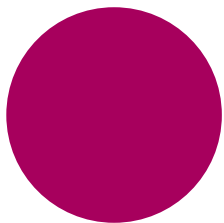
**12 e-newsletters** sent to **950+** recipients (5% increase in subscribers)



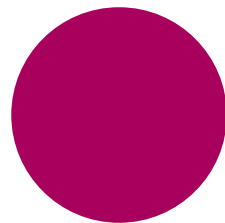
Average click rate of **21%** (17.48% higher than the average click rate for charities and non-profits)



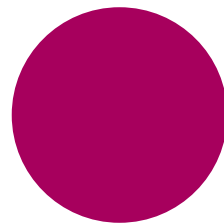
**23,000 page views** [volunteerhub.com.au](http://volunteerhub.com.au)



**International Volunteer Managers & Volunteer Day** social media campaign reach & impressions **2,282**



**National Volunteer Week** social media campaign reach & impressions **9,274**



**NSW Palliative Care Volunteer of the Year** Media Reach Total distribution/readership of **72,000**







# **Community Support & Engagement**



**Our engagement with the community has significantly increased in 2024 and 2025.** This is largely due to being one of six successful recipients of the End-of-Life and Palliative Care NGO Grants Program. This program which runs over four years aims to increase community capacity to engage with death and dying.

We now have a full-time Community Engagement and Programs Coordinator, Anthony Bui, and have been able to expand our **Community Conversations** program across NSW, as well as our online education program, **PalliLEARN**. A new partnership with the Healthy North Coast PHN further expanded that reach.

Our **CALD Community Connections Project** extended our reach to five multicultural groups in Western Sydney. While Dying to Know Day provided an opportunity to support LHDs, PHNs and community groups at their events.

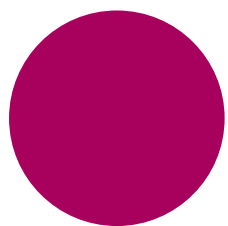
Our **Palliative Care Guidance Manager** remains an important contact point for the community and the sector, with a 39% increase in calls this year. Our **Palliative Care Service Directory** is a key tool for those seeking specialist palliative care, along with our updated resources and tools.

### **Supporting the Community Broadcasting Association of Australia (CBA) End of Life and Palliative Care 'Your Story, Your Decision' project.**

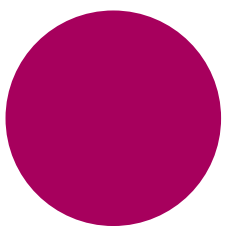
This project (also an NGO grant recipient) aims to utilise the large network of community radio stations around NSW to provide relatable information about end of life and palliative care to a large and diverse community audience. We are delighted to be an ongoing supporter of this project and were featured in [Edition 1](#), while a member of our Volunteer Managers Network, Leanne Broadhead was featured in [Edition 3](#) discussing volunteers. This project is reaching a large audience with 96 NSW community broadcasters receiving the content and a high number of listeners engaging across NSW.



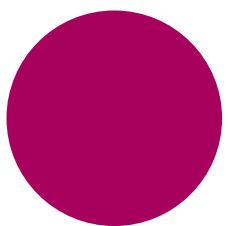
# Community Engagement



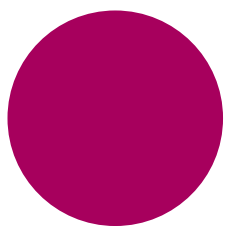
**1,441 people reached** through our in-person and online community education



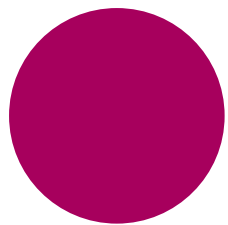
**31 in-person community sessions** delivered



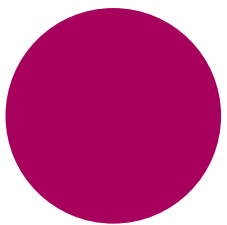
**PalliLEARN** online program launched with **8 sessions and 235 participants**



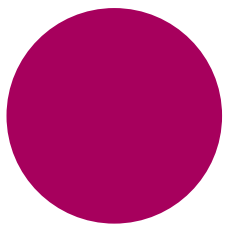
Community events engaged a mix of **community, health and aged care workers**



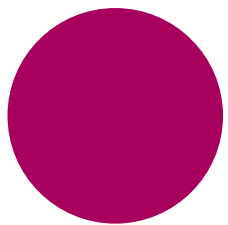
**Guidance Manager received 550+ phone calls**, a **39% increase** on the previous year



**60% of calls are from a family member or carer**, consistent with the previous year



**7.5% increase in calls related to aged care** specific issues



**Palliative Care Service Directory viewed 7000+** times

# Community Conversations

*Community Conversations* are in-person 90-minute sessions that outlines and demystifies what palliative care is, how to access and what services are available locally. Advance care planning is a dedicated part of the session, with discussion starter cards used as an interactive activity.

**20 Community  
Conversations**  
delivered

**480 attendees**

**85% of sessions  
delivered in  
regional or rural  
areas**

## Our Funding Partners

Proudly funded by



## Our LHD Partners

South Eastern Sydney, Northern Sydney, Hunter New England, Northern NSW, Mid North Coast, Western NSW, Murrumbidgee, Southern NSW.

## Our Community Partners

Country Women's Association Eden, Gunnedah, Wauchope & Woodstock, Bega Valley Shire Council, Highlands End-of-Life Project, Catholic Healthcare, Spanish Community Group, Forget Me Not's Grafton, Bolton Clarke Raffles RACH, Shoreline Coffs Harbour, Beating Hearts of Lismore, Before & After Life, Omnicare, Bellingen Shire Council.

**Thank you to all our partners for your support!**



# Community Conversations



**96% of attendees agreed or strongly agreed** that they feel confident to utilise the learnings from these sessions

**97% of attendees would recommend** Community Conversations to family, friends and/or colleagues

*"Valuable, clear information. This was something new to me, so made me realise that we should all be having these conversations with our loved ones."*

*"I found the information very helpful, the cards will help me discuss with my girls because this subject is taboo to them."*

*"Very helpful and informative and well organised. What matters most cards are excellent."*

*"It will help us with our decisions and help with my 97-year-old mother who has dementia and the care she has."*

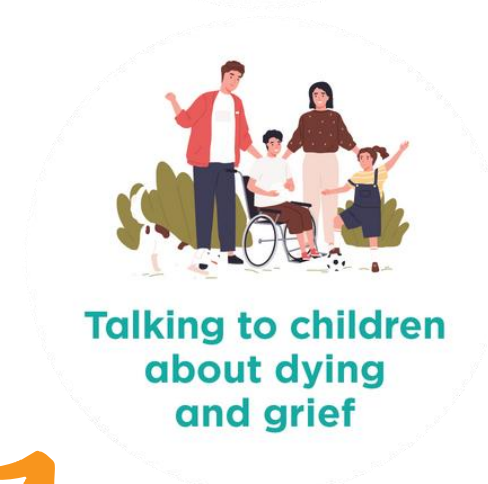






PalliLEARN is **eight introductory and accessible 60-minute online courses** aimed at developing the skills and understanding necessary to support individuals who are ageing, facing life-limiting illnesses, those who are dying, or those who are grieving. Palliative Care NSW has the exclusive license to deliver PalliLEARN in NSW.

**First series of eight was delivered between 29 October 2024 and 25 March 2025, with 235 participants.**



*"It was valuable seeing the discussions around palliative care flow into The Advanced Care Plan and then the Advanced Care Directive. Brought it all together well. Thank you."*

*"Beautifully presented webinar, very useful reminder of the developmental stages and strategies for coping with grief."*

*"The table (self-care) was very useful for discovering the area's needing attention, strategies to improve the rating and use of the SMART tool to consolidate a positive change."*

**Thank you to our Funding Partners:**

Proudly funded by



**Palliative Care  
Australia**  
*Matters of life and death*



# Engaging CALD Communities

As part of our *CALD Community Connections Project*, we partnered with **SydWest Multicultural Services** to deliver Community Conversation sessions in the Western Sydney LHD.

**Senior Social Support Groups we presented to:** Chinese, Turkish, Fijian/Hindi, Filipino and Indonesian

116 seniors reached



*"I wish there are more information like this in future. Very informative and increased my understanding of those people who are brought to palliative care. Thank you very much."*

*"If need arises in future for me, I will seek palliative care support. I never knew anything like this before."*

*"The session was very helpful, it was scary to face the future but with things in place, I guess we should not be afraid."*

We have also highlighted a number of **cultural days of significance** on our social media platforms, to recognise the importance these cultural events play in person-centred care, and to keep our members informed of traditions and celebrations they may observe their patients engaging in during that time.



## Palliative Care Guidance Service

Our Palliative Care Guidance Manager Dr Peta McVey directs carers, family members and health professionals on how, when and where to access appropriate services that meet their needs. During this period there were **550+ phone calls** received. Of the calls received nearly **two-thirds (60%)** were **from carer/family members, followed by health professionals (33%)**.

The highest number of calls (52%) were related to needing an explanation about palliative care, how it operates, requests to access specialist services, discussion around symptom issues, practical issues and community home options (nursing and practical issues).

Of the callers, where location was identified, **58% were from a metro area** and **42% from a regional or rural area**.



*"Thank you so much for your kind and thoughtful response. I really appreciate the time and care you put into providing options – especially during such an emotionally and financially difficult time for me".*

*"The resources you shared have been invaluable, and I've already begun making contact with some of the recommended organisations and services. Your support has made a daunting situation feel a little more manageable".*





# Recognising & Supporting Compassionate Communities Across NSW

## **Bega Valley Silver Summit, 13 March 2025, Southern NSW LHD**

The Bega Valley Silver Summit, held as part of NSW Seniors Festival, brought seniors together for an event filled with presentations, entertainment, and a mini expo of display booths from a range of services. PCNSW was pleased to attend and support this event.

## **Ron Hughes Memorial Soccer Match, 19 March 2025, South Western Sydney LHD**

Ron was very respected within the Southern Districts Soccer Football Association and the Liverpool Rangers Soccer Club where he dedicated countless years of service to the sport and his community.

During his battle with cancer, he received outstanding palliative care from the South Western Sydney team. Palliative Care NSW was the chosen charity partner for the Association and the Soccer Club and we were delighted to attend several events in the local community.

## **Friends of Palliative Care Community Event, 19 June 2025, Hunter New England LHD**

Friends of Palliative Care offers support & equipment to people with life limiting illnesses in Maitland, Dungog, Singleton & the Cessnock area. They held a community event to provide information on local services, resources and compassionate care for people facing with a life-limiting illness and PCNSW were pleased to support the local team and join as one of the stall holders.

## **The Newcastle Permanent community supporting regional NSW Clinicians**

**We received the largest donation in our history, with \$22,000 donated by the staff from Newcastle Permanent.**

This donation, known as Pennys Promise, was made in memory of a valued Newcastle Permanent team member who lost her battle to cancer. Penny had one last wish, which was to raise as many funds as possible to support the work of the Nelson Bay Community Specialist Palliative Care Service who made her final days comfortable. With this donation, Palliative Care NSW have supported the local team with scholarships to attend interstate conferences, and offered 9 scholarships to regional clinicians to attend our 2024 State Conference in Tamworth.

Read more about this [here](#)



# **National Palliative Care Week**

11 – 17 May 2025





# National Palliative Care Week 11–17 May

For **thirty years**, National Palliative Care Week (NPCW) has sparked discussions, increased awareness, and advocated for improved access to and acceptance of palliative care. The 2025 “What’s your plan?” encouraged Australians and their families to engage in conversations about what is most important at the end of life and to create a plan that honours and supports their choices in the final years, months, and days of life.

Palliative Care NSW supported NPCW with a comprehensive campaign of community and professional events, social media, advertising and direct communications to members of parliament. Through this campaign we reached **over 85,000 people**.





# NPCW National Events & Community Reach

## National Events

- PCA National Palliative Care Week Lecture (ACT)
- PSA ASPIRE Palliative Care Foundation Training Program for Pharmacists Launch (Brisbane)
- ACON Webinar (Online)



## Community Conversations

- Lismore
- Wauchope (2 sessions)
- Wagga Wagga
- Mullumbimby



## Community Events, Presentations & Stalls

- Wagga Wagga
- Gosford
- Tamworth
- Dungog



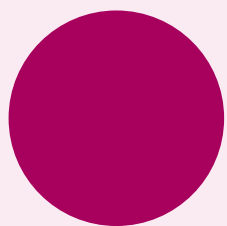
[Read More Here](#)



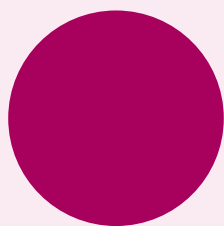


# NPCW Social Media & Media Reach

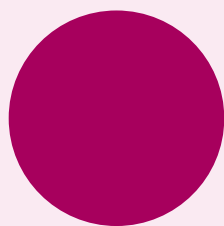
For the month of May, covering pre, during and post NPCW. Palliative Care NSW platforms only. Reach significantly higher when combined with local and national campaigns.



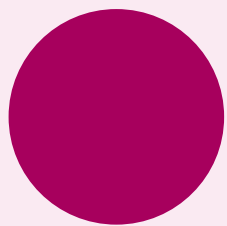
**Facebook**  
13,827 reach  
(182% increase on 2024)



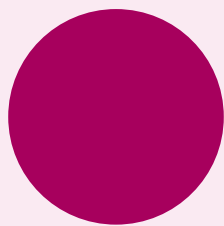
**Instagram**  
12,972 reach  
(23% increase on 2024)



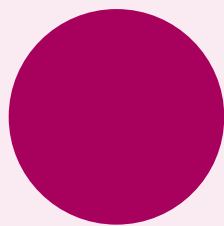
**LinkedIn**  
2,048 impressions  
(16% decrease on 2024)



**WIN News Wagga Wagga**  
Featuring Deputy CEO, Megan  
Asbury



**Full Page Editorial & Ad Placement**  
Central Western Daily (Orange)  
Daily Advertiser (Wagga Wagga)  
Northern Daily Leader (Tamworth)  
**Total distribution/readership of 58,449**



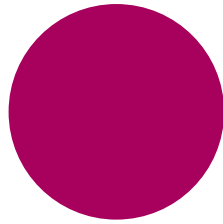
**Digital Ad Placements**  
10,015 digital impressions



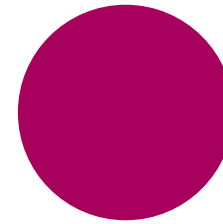
# **Advocacy & Stakeholder Engagement**



# Our Advocacy

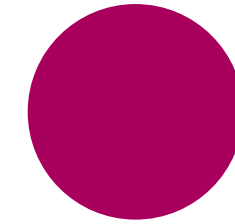


Continued advocacy on the **impacts of medicine shortages** particularly oral liquid morphine shortages. Engagement with NSW Health Primary and Community Care Unit, Chief Pharmacist and Clinical Excellence Commission.

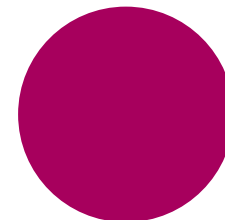


Co-led the **inaugural Palliative Care and End-of-Life Policy Roundtable with UTS IMPACCT**. Attended by 46 stakeholders from the NSW Government, health and aged care sectors, community groups, consumers, clinicians and academia. The roundtable captured diverse perspectives and was timed to inform the NSW Government's review of the End of Life and Palliative Care Framework 2019-2024.

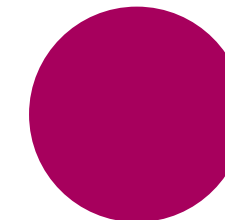
Click to view [Joint Statement](#).



Ongoing contributions to **Aged Care and NDIS reforms** and related submissions made by Palliative Care Australia. Engagement with the sector on other submissions including the Psilocybin amendment request for use in end-of-life care.

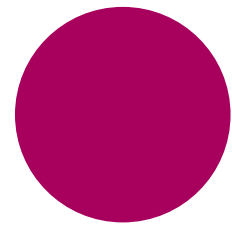


Significant promotion of the PCA **National Palliative Care Workforce Survey**. Of the 1,400 respondents, 31% were from NSW, ensuring that the voice of the NSW workforce was well represented in the findings. Read the final report [here](#).

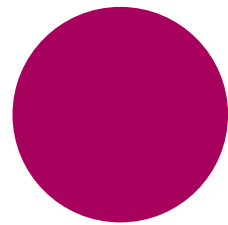


**Engagement with Members of Parliament and senior policy staff** including briefing papers when requested, National Palliative Care Week awareness raising and in-person meetings including with the Shadow Minister for Health, Kellie Sloane.

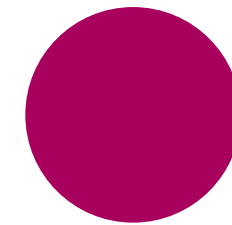
# Stakeholder Engagement



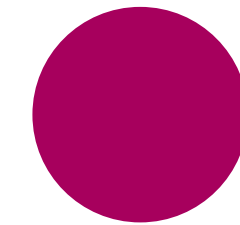
Member of the **NSW Ministry of Health End-of-Life and Palliative Care Framework Review Advisory Committee.**



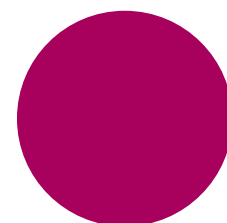
Active member of the **NSW Aged Care Roundtable** and **NSW/ACT Aged Care Liaison Group** (DOHDA led). Presented at **RACH cross-sector meetings** in various locations across NSW.



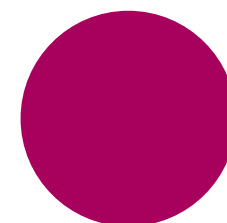
Supporting the **Centre for Aboriginal Health Stolen Generations Survivors Project.**



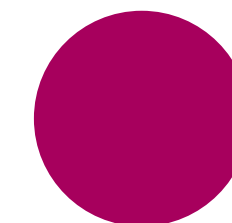
Regular meetings with **Palliative Care Australia** and **all State & Territory Palliative Care Peak Bodies** to share knowledge and identify opportunities.



Participated in **co-design and district wide workshops** including **UTS Mapping the Ageing Journey** project, and **SESLHD Death Systems workshop.**



Facilitated **Hospice New Zealand site visits** to the Adolescent and Young Adult Hospice (AYAH) and Bear Cottage.



**Pharmaceutical sector engagement** including Pharmaceutical Society of Australia service model pilot sites and ASPIRE program, and participation in the NSW Branch of the Pharmacy Guild of Australia scope of practice roundtable.





# **Our Digital & Social Reach**

# Our Digital and Social Reach



**82,913**

Unique visitors on  
PCNSW website  
(38% increase)



**72%**

Average Member eNews  
open rate  
(13% increase, 30% higher than the  
average open rate for charities & NFPs)



**950+**

VSSP eNews recipients  
(50+ increase)



**53%**

VSSP eNews open rate  
(8% increase, 11% higher than the  
average open rate for charities  
and NFPs)



**4,025**

Facebook followers  
(4% increase)



**9,286**

LinkedIn impressions



**4,399**

Instagram reach  
(69% increase)





# **Our Members**

## Our Individual Members (as at 30 June 2025)

PCNSW's membership increased by **30%** during this financial year, with a total of **427 individual members**. The largest growth was in our **Individual Professional Members increasing by 39%**.

We are pleased to be able to continue to offer free membership to active palliative care volunteers, as well as to all Aboriginal and Torres Strait Islander health workers.

Level	# Members
Individual Professional	297
Volunteer	100
Aboriginal and Torres Strait Islander Health Workers	19
Concession / Student	11
<b>TOTAL INDIVIDUAL</b>	<b>427</b>

## Our Organisation Members (as at 30 June 2025)

Organisation based membership was introduced in 2024 and has grown from 2 organisation members to **8**. We thank these organisations for supporting the work that we do, along with supporting their teams to actively engage with Palliative Care NSW through our member benefits and inclusions.

### Gold Member

**Western Sydney Local Health District**

### Silver Member



### Bronze Members



**Illawarra Shoalhaven Local Health District**

**Murrumbidgee Local Health District**







# **Our Funding Partners**



During 2024 – 2025 our core, project and activity funding came from the following partners\*. We thank you sincerely for your support.



\* Excludes our sponsors, exhibitors, members and donors who have been recognised throughout this report.





# **Financial Report**



# Financial Report

PALLIATIVE CARE NSW INC.  
ABN 67 231 950 900  
For the year ended 30 June 2025

Prepared by Robertson & Greenwood Pty Ltd

## Contents

- 3 Income and Expenditure Statement
- 5 Assets and Liabilities Statement
- 6 Notes to the Financial Statements
- 9 Auditor's Report
  - Auditor's Independence Declaration
  - Statement by Members of the Committee



Income and Expenditure Statement

PALLIATIVE CARE NSW INC.  
For the year ended 30 June 2025

	2025	2024
Income		
Grants and Projects	896,737	752,740
Donations	25,747	2,516
Conferences & Events	226,373	95,592
Total Income	1,148,856	850,847
Gross Surplus	1,148,856	850,847
Other Income		
Interest Income	15,060	7,795
Employee Contributions	7,304	7,361
Membership Fees	24,641	15,992
Sundry Income	4,252	1,258
Total Other Income	51,257	32,406
Expenditure		
Accounting Fees	11,200	10,410
Advertising	956	-
Artwork & Design	8,035	20,143
Audit Fees	4,200	2,900
Bank Charges	3,702	1,562
Consultant/Contractor Fees	53,875	32,422
Depreciation Expense	9,346	5,016
Employee Novated Lease Expenses	6,760	7,361
Employee Provisions	23,850	(16,608)
Events/facility hire/catering	120,963	13,736
General Food & Beverage	3,584	2,053
Insurance	4,300	4,390
Interest Expense	-	33
IT Expenses	18,621	18,621
Management Committee Expenses	5,928	3,823
Membership/Subscriptions	7,620	1,813
NPCW Expenses	20,389	18,277
PCA Conference	-	18,152
Postage & Couriers	2,260	493
Printing & Collateral	43,850	19,961
Project Management/Admin Fee	-	51,415
Rent	61,420	56,404
Repairs & Maintenance	5,926	5,533
Speaker/Presenter Fees	24,157	14,850
Staff Amenities	460	-
Staff Professional Development	5,083	347
Stationery & Office Exp	2,225	1,578

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

Income and Expenditure Statement

	2025	2024
Sundry Items	2,387	909
Superannuation Expense	70,687	56,474
Telephone/Internet	6,030	6,849
Travel & Accommodation	34,473	7,645
Wages & Salaries	613,767	540,716
Workers Compensation	3,704	5,086
Total Expenditure	1,179,758	912,362
Current Year Surplus/ (Deficit) Before Income Tax Adjustments	20,355	(29,109)
Current Year Surplus/(Deficit) Before Income Tax	20,355	(29,109)
Net Current Year Surplus After Income Tax	20,355	(29,109)

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

# Assets and Liabilities Statement

PALLIATIVE CARE NSW INC.  
As at 30 June 2025

	NOTES	30 JUNE 2025	30 JUNE 2024
<b>Assets</b>			
<b>Current Assets</b>			
Cash and Cash Equivalents		773,312	735,149
Trade and Other Receivables	3	24,844	87,294
Other Current Assets		78,943	86,720
<b>Total Current Assets</b>		<b>877,100</b>	<b>909,162</b>
<b>Non-Current Assets</b>			
Plant and Equipment and Vehicles	5	5,927	9,951
Land and Buildings		27,810	28,566
Other Non-Current Assets		10,546	73,820
<b>Total Non-Current Assets</b>		<b>44,283</b>	<b>112,337</b>
<b>Total Assets</b>		<b>921,383</b>	<b>1,021,499</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Trade and Other Payables	6	71,317	88,561
Provisions	7	76,179	27,253
<b>Total Current Liabilities</b>		<b>147,496</b>	<b>115,814</b>
<b>Other Current Liabilities</b>			
Accrued Income		65,049	128,853
Lease Liability - Current		63,274	63,274
<b>Total Other Current Liabilities</b>		<b>128,323</b>	<b>192,127</b>
<b>Non-Current Liabilities</b>			
<b>Other Non-Current Liabilities</b>			
Lease Liability - Non Current		10,546	73,820
Long Service Leave (N/C) Provision		10,710	35,786
<b>Total Other Non-Current Liabilities</b>		<b>21,256</b>	<b>109,606</b>
<b>Total Non-Current Liabilities</b>		<b>21,256</b>	<b>109,606</b>
<b>Total Liabilities</b>		<b>297,075</b>	<b>417,546</b>
<b>Net Assets</b>		<b>624,307</b>	<b>603,953</b>
<b>Member's Funds</b>			
Capital Reserve		556,445	536,091
Financial Instruments		67,862	67,862
<b>Total Member's Funds</b>		<b>624,307</b>	<b>603,953</b>

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

# Notes to the Financial Statements

PALLIATIVE CARE NSW INC.  
For the year ended 30 June 2025

## 1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act. The committee has determined that the association is not a reporting entity.

The financial statements have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

## Property, Plant and Equipment (PPE)

Leasehold improvements and office equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all PPE is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

## Employee Provisions

Provision is made for the association's liability for employee benefits arising from services renderedby employees to the end of the reporting period. Employee provisions have been measured at theamounts expected to be paid when the liability is settled.

## Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result ofpast events, for which it is probable that an outflow of economic benefits will result and that outflowcan be reliably measured. Provisions are measured at the best estimate of the amounts required tosettle the obligation at the end of the reporting period.

## Cash on Hand

Cash on hand includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

## Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

## Revenue and Other Income

These notes should be read in conjunction with the attached compilation report.

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivablesand payables are stated inclusive of the amount of GST receivable or payable. The net amount ofGST recoverable from, or payable to, the ATO is included with other receivables or payables in theassets and liabilities statement.

Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

	2025	2024
<b>2. Cash on Hand</b>		
Bendigo Bank	365,026	356,709
Bendigo Bank Term Deposit	261,899	250,000
Bendigo Bank Term Deposit 2	77,990	75,000
Gift Account	68,398	53,440
Total Cash on Hand	773,312	735,149
	2025	2024

3. Trade and Other Receivables

<b>Other Receivables</b>		
Trade Debtors	24,844	87,294
Total Other Receivables	24,844	87,294
Total Trade and Other Receivables	24,844	87,294

These notes should be read in conjunction with the attached compilation report.

	2025	2024
<b>4. Land and Buildings</b>		
<b>Leasehold Improvements</b>		
Leasehold Improvements at Cost	30,240	30,240
Accumulated Amortisation of Leasehold Improvements	(2,430)	(1,674)
Total Leasehold Improvements	27,810	28,566
Total Land and Buildings	27,810	28,566
	2025	2024

5. Plant and Equipment, Motor Vehicles

<b>Plant and Equipment</b>		
Plant and Equipment at Cost	54,529	49,963
Accumulated Depreciation of Plant and Equipment	(48,603)	(40,013)
Total Plant and Equipment	5,927	9,951
Total Plant and Equipment, Motor Vehicles	5,927	9,951
	2025	2024

6. Trade and Other Payables

<b>Other Payables</b>		
Accrued Expenses	8,961	26,527
CC Kate Bowman	492	217
CC Kirsty Blades	1,921	972
CC Megan Burke	3,590	1,346
GST	8,893	28,545
PAYG Tax	34,350	27,312
Trade Creditors	13,110	3,642
Total Other Payables	71,317	88,561
Total Trade and Other Payables	71,317	88,561
	2025	2024

7. Provisions

Annual Leave (Current) Provision	39,243	27,253
Long Service Leave (Current) Provision	36,936	-
Total Provisions	76,179	27,253

These notes should be read in conjunction with the attached compilation report.



# Auditor's Report

PALLIATIVE CARE NSW INC.  
For the year ended 30 June 2025

## Independent Auditors Report to the members of the Association

We have audited the accompanying financial report, being a special purpose financial report, of PALLIATIVE CARE NSW INC (the association), which comprises the committee's report, the assets and liabilities statement as at 30 June 2025, the income and expenditure statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

## Committee's Responsibility for the Financial Report

The committee of PALLIATIVE CARE NSW INC is responsible for the preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act, NSW and is appropriate to meet the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

## Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## Opinion

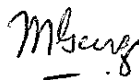
In our opinion, the financial report presents fairly, in all material respects, the financial position of PALLIATIVE CARE NSW INC as at 30 June 2025 and (of) its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements.

Auditor's signature: Mathew George

Auditor's address: Robertson & Greenwood

211/12 Century Circuit, Norwest NSW 2153

Dated: 24/10/2025



# ROBERTSON & GREENWOOD PTY LTD

CHARTERED ACCOUNTANTS  
ABN 46 607 764 054

## AUDITOR'S INDEPENDENCE DECLARATION

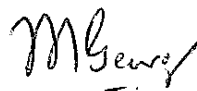
PALLIATIVE CARE NSW INC  
For the year ended 30 June 2025

Under Section 307C of the Corporations Act 2001

We declare that, to the best of our knowledge and belief, during the year ended 30 June 2025, there have been:

- (i) no contraventions of the independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

ROBERTSON & GREENWOOD  
Chartered Accountants



MATHEW GEORGE

Baulkham Hills, NSW  
24 October 2025

Suite 211, 12 Century Circuit  
"Norwest Central"  
Baulkham Hills NSW 2153  
Telephone: 9680 8600

P.O. Box 8312  
Baulkham Hills NSW 2153  
Email: Mathew@randg.com.au  
Facsimile: 9680 9755

PSC: Liability is limited by a Scheme approved under Professional Standards Legislation

## Statement By Members of the Committee

### PALLIATIVE CARE NSW INC

#### For the year ended 30 June 2025

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the financial report:

1. Complies with Accounting Standards as stated in Note 1
2. Presents a true and fair view of the financial position of Palliative Care NSW Inc as at 30 June 2025 and its performance for the year ended on that date.
3. At the date of this statement, there are reasonable grounds to believe that Palliative Care NSW Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:

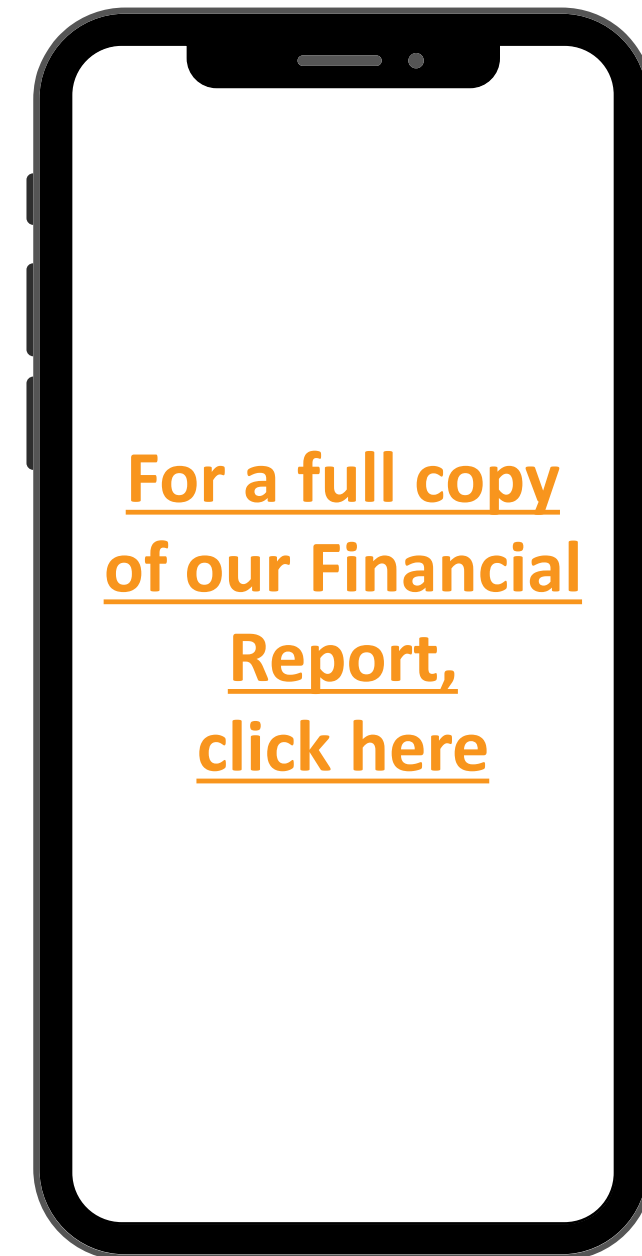
President, Felicity Burns:



Treasurer, Nicole Sutton:



Dated: Wednesday, 15 October 2025





Suite 706, 50 Clarence Street, Sydney NSW 2000  
+61 2 8076 5600 | [info@palliativecarensw.org.au](mailto:info@palliativecarensw.org.au)